

JOHN BRYANT

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SUMMARY

Computers are my life. I wrote my first rudimentary programs in BASIC. I taught myself ANSI C and assembly language in the days of DOS. I love coding and the challenges that it presents. I am capable of working solo or in a team with equal ease. I am always looking for ways to improve and broaden my skillset. I take a logical approach to every task and have strong critical thinking skills. I possess strong moral and work ethics. I believe in putting my all into any task that I am given.

EDUCATION

GRADUATED MAY 2022

BACHELOR OF APPLIED SCIENCE, UNIVERSITY OF ARKANSAS LITTLE ROCK

- Dean's List Fall of 2021
- Dean's List Spring of 2022
- Chancellor's List Spring of 2022

GRADUATED MAY 2021

ASSOCIATE OF APPLIED SCIENCE – COMPUTER INFORMATION SYSTEMS, UNIVERSITY OF ARKANSAS PULASKI TECHNICAL COLLEGE

- 4.0 GPA
- Member of Phi Theta Kappa
- Degree emphasis in Computer Programming

WORK EXPERIENCE

BALE CHEVROLET COMPANY, LITTLE ROCK, AR

PARTS RETAIL AND WHOLESALE SPECIALIST, 2013-2018

- Worked in a team to accomplish department and dealership goals
- Provided customer service and support in person and over the phone
- Resolved customer service issues when problems arose
- Developed and maintained relationships with wholesale customers, including personal emergency parts delivery and visiting customers at their place of business
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AUTOMOTIVE TECHNICIAN, 2010-2013

- ASE and GM certified Master Technician
- Diesel, electrical, HVAC, and hybrid/electric propulsion specialist
- Ensured timely, ethical, and economic customer service through rapid problem solving and critical thinking

RAY CHEVROLET, INC., CABOT, AR - DEFUNCT

PARTS DEPARTMENT MANAGER AND DE FACTO SERVICE MANAGER, 2007-2010

- Ordered parts for shop and retail customers
- Maintained inventory control, including yearly inventory count
- Responsible for resolving customer complaints and issues
- Assisted technicians in completing work
- Main point of contact for both parts and service customers
- Assisted main office in warranty claims, as well as performing new car delivery and vehicle feature tours with customers

SKILLS

COMPUTER SCIENCE AND WEB DEVELOPMENT

- C++
- JavaScript
- HTML
- CSS
- PHP
- MySQL and variants
- Database design

ADDITIONAL COMPUTER SKILLS

- Microsoft Office Suite (Word, Excel, etc.)
- Adobe Creative Suite (Photoshop, Illustrator, etc.)

PERSONAL SKILLS

- Skilled in conflict management
- Good at working in a team environment
- Strong interpersonal communication skills
- Versed in diversity and inclusion awareness
- Fast learner eager to broaden my knowledge in new areas

*References available upon request